

Vision and Mission Policy

Revision Status

Rev	Date	Author	Reviewed	Approved	Description
A	20180823	006-PB	005-AT	001-AS	Issued for Review
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Vision and Mission Policy

Introduction: iPilot Australia (iPilot) is committed realising its Vision and Mission for the benefit of shareholders; clients; employees and consultants; and the employees of any/all contractor(s), including any/all site supplementary labour (collectively: iPilot personnel).

Objective: Through its Vision and Mission iPilot aims to achieve a shared focus for all who contribute to the operations of the business.

Policy Statement: iPilot commits to:

- acting consistently with our vision and mission in all aspects of our operations; and
- communicating its vision and mission widely.

Vision Statement:

iPilot's Vision is to be known for:

- developing high quality outcomes through the application of teamwork, expert knowledge and experience;
- innovative strategies to improve quality and reduce costs; and
- fostering productive long term client relationships.

Mission Statement:

iPilot's Mission is to create win-win relationships with clients enabling us all to build and maintain sustainable, profitable businesses.

iPilot is committed to meeting our client's expectations through:

- understanding the needs and requirements of our customers;
- developing and empowering our employees to do what is needed to satisfy the customer;
- continuously improving our products and processes based upon measurable objectives;
- providing the highest quality products and services that yield a long-term benefit to our clients and employees;
- striving to meet, or exceed, our clients' needs at every opportunity;
- being a technically superior and innovative company that fosters an atmosphere for continuous improvement;
- promoting a safe working environment where our employees can develop their capabilities and grow through education and skill development; and
- building trust in our business relationships by placing the highest value on personal and corporate integrity.

What We Do To Achieve This:

Overview

iPilot partners with clients to source high quality strategic assets while seeking opportunities for Australian industry participation across the value chain.

The demand for specialized and strategic assets that are not fabricated in Australia is an ongoing issue for asset owners and infrastructure related companies.

We recognize that the lead times and market driven cost factors of locally produced product has led to a range of companies sourcing specialized and strategic assets from overseas suppliers, which in many cases has resulted in sub-standard product with quality control issues. This procurement process has required significant investments on the part of asset owners and their service providers to monitor production processes and ensure specifications are met.

iPilot provides a market alternative to source high quality strategic assets.

Our Key Capabilities

Our client centric approach is built on responsiveness, flexibility and the development of long-term relationships.

iPilot offers smart solutions for the sourcing and procurement of specialised assets.

We achieve this by offering a team with expertise in:

- EPC, EPCM and asset owner operations, with an emphasis on engineering, fabrication, construction and maintenance across a range of sectors;
- technology solutions to advance business processes and efficiencies;
- manufacturing and supply chain sourcing and logistics;
- multilingual contract negotiations and documentation;
- sourcing Australian input to the supply value-chain.

Also, where required, we have the expertise to offer a range of maintenance and construction management services to install and commission sourced product.

In summary, our management and delivery team have many years’ experience in business in Australia and Asia, developing productive long-term relationships with international manufacturers and suppliers. We aim to ensure reliability of supply, reduce risk profiles and achieve upside for all parties.

Approved by:	Anthony Squire	
Position:	Chief Executive Officer	
Date:	13 September 2018	
Next Review Date:	30 July 2019	

The above policy will be under regular review as iPilot moves towards seeking ISO accreditation.